FRAMEWORK:

Spend 10 minutes planning each section of the service framework.

BEFORE

DURING

ONGOING

think about...

- how do people hear about this service?
- who would want to volunteer?
- how do people get involved?

think about...

- how does it start?-
- how are people matched?
- where does it happen?
- how do people know what to do?
- are journeys
 and experiences
 captured in any way

think about...

- how do people stay involved?
- why do people stay involved?
- are there any ongoing risks?

AIMS:

- To learn and try out a prototyping technique
- To break the Life Coaching service down into different elements
- To highlight what elements need further research and development
- To create a clearer picture of how it will all fit together and who it will involve

Also as you as planning every stage think about...

- who is delivering this service? who takes responsibility?
- who is funding this?
- how does this fit with other local services and organisations?

