**Embrace uncertainty** -

Manage risk

**Imaginative** mindset

WHAT IF...?



**Analytical mindset** IF...THEN...



# **SOLUTIONS ARE** UNKNOWN

Understanding of the problem is unclear. Risk cannot be managed.

## **SOLUTIONS ARE KNOWN**

Understanding of the problem is clear. Risk can be managed.

## **EXPLORE**

**GENERATING HYPOTHESES** What might be

### TRIAL-AND-ERROR

**ESTABLISHING** A HYPOTHESIS What could be

### **VALIDATE**

**VALIDATING A HYPOTHESIS** What should be

### **Shaping direction**

Action is taken to open up new possibilities

### Creating basis for redesign Action is taken to find out what

works

# Legitimising initiative

Action is taken to justify decision-makina

# PURPOSE

Experiment to generate awareness of new possible futures, identify options and opportunities and prepare for where to start

Experiment to test and challenge assumptions and identify fit and function of ideas and describe viable solution concepts

## Experiment to evidence your hypothesis and validate the solution concept, describe its impact and why it works

### LEARNING FOCUS

Learning about which actions and factors might contribute to make change happen

KEY ACTIVITIES

### Learning for creating success indicators before implementation and scaling

### Learning for new perspectives and better understanding of problem

Exploring possible futures, identifying trends, reframing challenges, identifying assumptions, uncover biases

# Prototyping idea concepts,

conduct multiple parallel experiments; reveal unexpected consequences and potential

## Develop solution concept and implementation plan based on evidence from experiments

#### SUGGESTED METHODS

Speculative Design, Horizon scanning, Foresight, Ethnographic Research, Citizen Science, Crowdsourcing, Positive Deviance, etc

Prototyping, Human-Centred Design, Behavioural Economics, Data-led approaches, Open Innovation, etc

Randomised Control Trials, Pilots, A/B testing, Multiple Parallel Experiments, Quasi-Experimental Designs, Development Evaluation, etc